

About BlueCard

You're covered by the cross and shield when you travel or have a dependent who lives away from home in the United States. Physicians and hospitals that contract with Blue plans participate in BlueCard. You can locate BlueCard providers by using the BlueCard Doctor and Hospital Finder at bcbs.com or by calling 800-810-2583.

Once you select a doctor, simply make an appointment with him or her and present your Blue Care Network ID card. You will pay your usual copayments, and BlueCard will take care of processing any claims so you won't have unexpected costs or paperwork.

Pharmacy coverage

You can fill prescriptions at any participating pharmacy. Your Blue Care Network ID card is accepted at thousands of pharmacies nationwide, including most major chains.

Emergency care

You're always covered for emergency care — in Michigan, across the country and around the world. When travelling outside the United States, you may be required to pay for services and then seek reimbursement. Bring back an itemized bill and any medical records you can obtain to expedite reimbursement.



BCN Customer Service

800-662-6667

(TTY users: 800-357-9980)

8 a.m. to 5:30 p.m.

Monday through Friday

MiBCN.com

BlueCard®

800-810-BLUE (2583)

bcbs.com



**Blue Care
Network**
of Michigan

A nonprofit corporation and independent licensee
of the Blue Cross and Blue Shield Association



Your health care coverage goes with **you** — that's peace of mind.

Whether you're heading for a resort a few hours away from home or cruising to Alaska, you can take your Blue Care Network coverage with you. So can your dependents.



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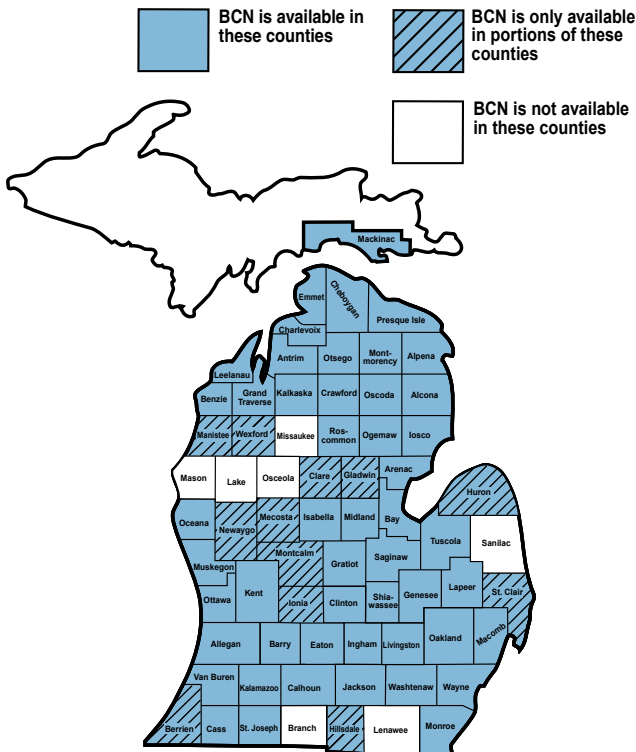
You're covered — at home and away

As a Blue Care Network member, you can receive benefits when you're away from home. Your dependents are also covered when they're at school away from home.

Always carry your ID card for easy reference and access to service. You should not have to complete claim forms or pay up front health care expenses, except for your usual out-of-pocket expenses (noncovered services, copayments and deductibles).





Before you travel, please call Customer Service at 800-662-6667 for more details about your health care benefits. The options that groups select for members vary.

BCN service area



Short trips

As a Blue Care Network member, you have access to Blue Plan physicians and hospitals nationwide. Your BCN coverage includes BlueCard, a program of the Blue Cross and Blue Shield Association. The chart below tells you how to access and arrange care when you're away from home.

If you're traveling	And you need	Here's what you do
In Michigan where BCN is offered 	EMERGENCY CARE (The symptoms are severe enough that someone with average health knowledge believes that immediate medical attention is needed.)	Call 911 or go to the nearest emergency room.
	URGENT CARE (The condition requires a medical evaluation within 48 hours.)	Call your primary care physician. BCN Customer Service can help you locate a participating urgent care center. Call 800-662-6667, or visit MiBCN.com/find .
	FOLLOW-UP CARE (Treatment is for a medical condition that started before you left home.)	Call 888-656-8276 to find a physician at your destination, or visit MiBCN.com/find .
In Michigan where BCN is not offered <i>(You are covered for emergency care only.)</i> 	EMERGENCY CARE	Call 911 or go to the nearest emergency room.
In the United States but outside Michigan 	EMERGENCY CARE	Call 911 or go to the nearest emergency room.
	URGENT CARE	Call BlueCard at 800-810-BLUE (2583).
	FOLLOW-UP CARE	Call BlueCard at 800-810-BLUE (2583) to find a physician at your destination.
	ROUTINE CARE for members living away from home	Call BlueCard at 800-810-BLUE (2583).
Outside the United States 	EMERGENCY CARE	Go to the nearest emergency room. (You may be required to pay for services and then seek reimbursement.)