



What if I need durable medical equipment or diabetic supplies?

What is durable medical equipment?

Durable medical equipment is equipment or appliances such as a wheelchair, commode or oxygen machine that must be used primarily for medical purposes. In general, durable medical equipment is only covered when appropriate for use in the member's home.

How do I get durable medical equipment?

Your primary care physician will decide what you need and will write a prescription for the basic equipment or appliances.

Your durable medical equipment prescriptions will be filled by Northwood, Inc. providers. To locate Northwood providers nearest you, call 800-667-8496 from 8:30 a.m. to 5 p.m. Monday through Friday.

Are there limitations or exclusions for durable medical equipment?

If you rent or purchase durable medical equipment, BCN coverage is limited to the basic equipment. Any special features that are considered medically necessary must be preauthorized by BCN to be covered.

If you wish to receive items beyond basic equipment that are considered deluxe or that do not meet our criteria for medical necessity, you may choose to pay the difference between the Northwood or J&B Medical Supply price and the amount that BCN will pay them.

How do I get diabetic monitors and supplies?

Your primary care physician will decide what you need and will write a prescription for basic equipment or supplies.

Your diabetic prescriptions will be filled by J&B Medical Supply providers. To locate J&B Medical providers nearest to you, call 888-896-6233 from 8 a.m. to 5 p.m. Monday through Friday.

What are diabetic supplies?

Glucose monitors and diabetic supplies such as lancets and test strips are also considered durable medical equipment and may be covered as part of your BCN medical benefit.

Do I have any copayments for durable medical equipment and diabetic supplies?

You may have a copayment. Refer to your BCN Certificate of Coverage or benefit summary for details, or call the Customer Service number on the back of your card.

Blue Care Network is online at MiBCN.com

