

# Your **primary care physician**, your Blue Care Network connection to care



## Why a primary care physician

Selecting a primary care physician, or PCP, is an important first step to a healthful lifestyle. Your doctor will become your partner in maintaining your good health and will manage most of your care.

PCP care starts with regular checkups, health screenings and immunizations. It includes treatment for illness, injury and chronic conditions, like a heart condition or asthma. Your PCP also arranges for specialty care, lab tests or hospitalization.

## Connect to care

It's important to choose a PCP as soon as you become a member, so your coverage is activated. If you don't select a PCP within 30 days of becoming a member, one is selected for you to make sure you can get the care you need.

## You have choices

Your BCN primary care physician may be an M.D. (medical doctor) or a D.O. (osteopathic doctor) in one of these categories:

- Family or general practice physicians treat patients of all ages, from newborns to adults. They commonly provide obstetrical and gynecological care as well.
- Internists specialize in all aspects of medical care. Most of our network internists treat patients age 18 and older.
- Pediatricians specialize in the treatment of infants and children age 18 or younger.
- Physicians trained as both internists and pediatricians treat children and adults.

Each member of your family can select a PCP, or you can choose one for your whole family. You can select a family or general practitioner doctor or a pediatrician for your children. Females can also see an OB-GYN (obstetrician-gynecologist), or another woman's health specialist, without a referral, as part of our Women's Choice program.

## How to choose a primary care physician

With thousands of qualified primary care physicians in our network, how do you decide?

Start with convenience. Online or in our print directory, physicians are listed by county and city. You can also search for a doctor by hospital affiliation and extended office hours.

If you want more information, we encourage you to call the doctor's office or BCN Customer Service. Here are some other questions to ask:

- Is the physician a man or a woman?
- How many years has the doctor been in practice?
- What languages are spoken in the physician's office?

Online at [MiBCN.com/find](http://MiBCN.com/find), you can search for and print your customized search results.

## Which doctor did you select?

We need to know your PCP.

If you named your PCP on your enrollment form, you've given us the information we need.

If you selected a PCP online and clicked Submit, you've given us the information we need.

You can also call Customer Service, and tell us which PCP you selected.

## Questions?

To reach Customer Service, call the number on the back of your BCN card or our main number (1-800-662-6667) 8 a.m. to 5:30 p.m. Monday through Friday. The TTY number is 1-800-257-9980.



**Blue Care  
Network  
of Michigan**

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